

# Certif'ISO

## MAKING ISO 9001 LEARNING FUN & ENGAGING



### What is it?

- Certif'ISO is a **serious game** created by university professors to make the ISO 9001 Quality Management standard more accessible, practical, and interactive.
- **Non-digital** board game



### Why play?

- **Active, collaborative learning**
- Flexible format (4–8 hours)
- 2 versions: Industry or Training Organization
- **For both students (Bachelor–Master) and professionals**
- Adaptable to specific sectors and standards
- Understand ISO 9001 **through practice**



### How does it work?

1

#### INVENTORY

Teams review a set of **unfavorable findings** in a **fictional organization**, sort them by department/process.

2

#### QUALITY SYSTEM DEVELOPMENT

Knowledge and Action questions to understand and apply requirements with lively team battles to boost engagement.

3

#### CERTIFICATION AUDIT

Compete in a buzzer-based **audit** covering all chapters of the standard.



### Impact & Recognition

- Adopted by 60+ organizations worldwide
- Strongly **positive feedback** from learners & trainers
- Level student **satisfaction (8,4/10)**



- Winner of **two Quality Awards 2025** (National and Regional levels)

#### Co-creators of Certif'ISO

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